

2020-2021
ROCKY RIVER ASSISTANCE PROGRAM
Pick Up Schedule for Last Names A - K

To pick-up food at monthly distribution, please follow these steps:

- 1) **Call the RRAP voicemail at 216-556-5887** on the CALL BY DATE listed below. You will need to leave a message by 5:00p. If you call after this date, you may not receive meat, eggs, milk, or frozen vegetables.
- 2) **Leave a message with your FULL NAME and PHONE NUMBER.** Please speak SLOWLY and CLEARLY so we make sure to have the correct information on our list.
- 3) **You'll need to show your Photo ID with you every month – please bring it with you.**

IMPORTANT DATES:

Call and leave a message by 5:00pm on the CALL BY DATE to PICK UP on the date listed below:

CALL BY DATES:

July 8, 2020
September 9, 2020
November 11, 2020
December 9, 2020
January 6, 2021
March 3, 2021**
May 5, 2021

PICK UP DATES:

July 15, 2020
September 16, 2020
November 18, 2020
December 16, 2020
January 13, 2021
March 10, 2021**
May 12, 2021

*****Please Note: March Pick-Up is one week earlier than usual.***

PICK UP LOCATION: Rocky River Adult Activities Center 20120 Detroit Rd

PICK UP TIMES: 1:00p – 1:30p or 7:00p – 7:30p

PARKING: Please park in spaces in the rear of the parking lot and enter the building through the side entrance on the west side of the building.

THINGS TO REMEMBER:

- 1) **If you do not leave a message to reserve groceries:** We cannot guarantee groceries will be available for you to take home.
- 2) **If you make a reservation for groceries and do not pick up – this is a “no-show”:** If you “no show” three times, your participation in the program will be reviewed. We understand that emergencies happen. **Please leave a message on the RRAP voicemail (216-556-5887) and let us know why you weren't able to make it.**
- 3) **You will have to fill out an application each October.** If your family size changes during the year, let us know – we'll make sure you're getting the right amount of food for your family.